

# Shipping Policy - Adison Park

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Welcome to Adison Park! We are dedicated to providing you with high-quality apparel and accessories delivered right to your doorstep. Please review our shipping policy to understand how we manage orders, shipping charges, and delivery timelines.

## Shipping Partner

We have partnered with DTDC, a reliable courier service, to ensure your orders are delivered promptly and safely.

## Shipping Charges

Shipping charges will be applicable on each order, regardless of the total amount. The charges will be calculated at checkout based on your delivery location.

## Order Processing Time

All orders are processed within 1-2 business days. Orders are not shipped or delivered on weekends or holidays.

## Shipping & Delivery Estimates

Delivery times are estimates and commence from the date of shipping rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

- **Within Kerala:** 2-4 business days
- **Rest of India:** 4-7 business days

## Shipment Confirmation & Order Tracking

You will receive a shipment confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

## Customs, Duties, and Taxes

Adison Park (adisonpark.in) is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## Damages

Adison Park is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier or our support team directly to file a claim. Please save all packaging materials and damaged goods before filing a claim.

## **Returns Policy**

Our Returns Policy provides detailed information about options and procedures for returning your order. For more details, please visit our Returns Policy page.

## **Contact Us**

If you have any questions about our shipping policy, please contact us at:

- **Email:** [info@adisonpark.in](mailto:info@adisonpark.in)
- **Phone:** +91 9386 400 400